

RESIDENTIAL SATISFACTION IN MULTIFAMILY ESTATES OF MASS HOUSING ERA

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Abstract

The infrastructure and buildings of housing estates need to be maintained to stay operational as well as modified to answer current needs of the inhabitants. To set goals of the estate maintenance and development, the estate management is expected not only to monitor the technical condition of the assets to undertake necessary repairs, but also to plan improvements. The author investigates the residents' point of view on the development of a particular housing estate in Lublin using face-to-face interviews. The questions concerned accessibility, deficiencies in local amenities, the condition of the estate's infrastructure, buildings and flats, and opinions on priorities of improvement measures. The survey results are intended as input for planning the modernization of the estate.

Keywords: Resident opinion survey; Housing development rehabilitation; Prefabricated buildings; Activity monitoring.